



# HENDI

Tools for Chefs

## INDUCTION COOKER MODEL 3000 M

HND239315



You should read this user manual carefully before using the appliance.



Keep these instructions with the appliance.



For indoor use only.




Dear Customer,

Thank you for purchasing this Hendi appliance. Before using the appliance for the first time, please read this manual carefully, paying particular attention to the safety regulations outlined below.

---

## Safety regulations



- This appliance is intended for commercial use.
- The appliance must only be used for the purpose for which it was intended and designed. The manufacturer is not liable for any damage caused by incorrect operation and improper use.
- Keep the appliance and electrical plug away from water and any other liquids. In the event that the appliance should fall into water, immediately remove plug from the socket and do not use until the appliance has been checked by a certified technician. Failure to follow these instructions could cause a risk to lives.
- Never attempt to open the casing of the appliance yourself.
- Do not insert any objects in the casing of the appliance.
- Do not touch the plug with wet or damp hands.
-  **Danger of electric shock!** Do not attempt to repair the appliance yourself. In case of malfunctions, repairs are to be conducted by qualified personnel only.
- **Never use a damaged appliance!** Disconnect the appliance from the electrical outlet and contact the retailer if it is damaged.
- **Warning!** Do not immerse the electrical parts of the appliance in water or other liquids. Never hold the appliance under running water.
- Regularly check the power plug and cord for any damage. If the power plug or power cord is damaged, it must be replaced by a service agent or similarly qualified persons in order to avoid danger or injury.
- Make sure the cord does not come in contact with sharp or hot objects and keep it away from open fire. To pull the plug out of the socket, always pull on the plug and not on the cord.
- Ensure that the cord (or extension cord) is positioned so that it will not cause a trip hazard.
- Always keep an eye on the appliance when in use.
- **Warning!** As long as the plug is in the socket the appliance is connected to the power source.
- Turn off the appliance before pulling the plug out of the socket.
- Never carry the appliance by the cord.
- Do not use any extra devices that are not supplied along with the appliance.
- Only connect the appliance to an electrical outlet with the voltage and frequency mentioned on the appliance label.
- Connect the power plug to an easily accessible electrical outlet so that in case of emergency the appliance can be unplugged immediately. To completely switch off the appliance pull the power plug out of the electrical outlet.
- Always turn the appliance off before disconnecting the plug.



- Never use accessories other than those recommended by the manufacturer. Failure to do so could pose a safety risk to the user and could damage the appliance. Only use original parts and accessories.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge.
- This appliance must not be used by children under any circumstances.
- Keep the appliance and its cord out of reach of children.
- Always disconnect the appliance from the mains if it is left unattended or is not in use, and before assembly, disassembly or cleaning.
- Never leave the appliance unattended during use.

---

## Special Safety Regulations

- This appliance is designed for cooking a variety of food via heating the cookware. Any other use may lead to damage of the appliance or personal injury.
- Use the appliance only as described in this manual.
- This appliance should be operated by trained personnel in kitchen of the restaurant, canteens or bar staff, etc.
-  **Caution! Danger of burns!** The temperature of the heating surface and other accessible surface is very high during use. Touch the control panel only.
-  **Caution!** This appliance will emit non-ionizing electromagnetic radiation.
- Do not place the appliance near objects that may be affected by a magnetic field such as TVs, radios, bank cards and credit cards.
- Do not place the appliance on a heating object (gasoline, electric, charcoal cooker, etc.) Keep the appliance away from any hot surfaces and open flames. Always operate the appliance on a level, stable, clean, heat-resistant and dry surface.
- Make sure the appliance is not placed near water vapour or greasy vapours. The fan inside of the appliance will take in these vapours and this will cause grease or moisture to accumulate in the appliance which may result in a short-circuit in the appliance.
- Do not use the appliance near explosive or flammable materials, credit cards, magnetic discs or radios.
- This appliance is not intended to be operated by means of an external timer or separate remote-control system.
- Metallic objects such as knives, forks, spoons and lids should not be placed on the heating plate since they can get hot.
- **WARNING:** Keep all ventilation openings in the appliance clear of obstruction.
- **WARNING:** If the heating surface is cracked or damaged, switch off the appliance to avoid the possibility of electric shock.
- Allow at least 15 cm spacing around the appliance for ventilation purpose during use.
- Do not use hard utensils to hit the heating plate surface. Do not use water jet, flush directly with water or steam cleaner as the parts will get wet and electric shock might be resulted.

- Take care when operating the appliance, as rings, watches and similar objects worn by the user could get hot when in close proximity to the heating surface.
- **Caution!** Securely route the power cord if necessary in order to prevent unintentional pulling or contact with the heating surface.
- Do not wash the appliance with water. Washing can cause leakages and increase the risk of electric shock.
- Do not clean or store the appliance unless it is completely cooled down.
- Do not place empty cookware on the appliance during operation as this may damage the cookware.
- Only use the cookware of the type and size recommended. (See ---> Suitable cooking equipment).
- **IMPORTANT:** Always ensure that the high quality filter at the bottom isn't blocked. Check it before operation and when needed, clean it.

---

### Intended use

- This appliance is intended for professional use.
- The appliance is designed only for cooking a variety of food via heating the suitable cookware. Any other use may lead to damage to the appliance or personal injury.
- Operating the appliance for any other purpose shall be deemed as a misuse of the device. The user shall be solely liable for improper use of the device.

---

### Grounding installation

This appliance is classified as protection class I appliance and must be connected to a protective ground. Grounding reduces the risk of electric shock by providing an escape wire for the electric

current. This appliance is equipped with a cord having a grounding wire with a grounding plug. The plug must be plugged into an outlet that is properly installed and grounded.

---

### Control panel of the appliance



1. Digital display: Display ON, OFF and power setting.
2. Turning knob: Switch ON/OFF and power setting

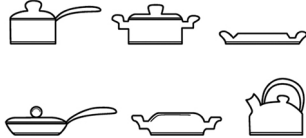



## Preparations before using for the first time

- Remove all protective packaging and wrapping.
- Check to make sure the appliance is undamaged. In case of incomplete delivery and damages. Please contact supplier (See == > Warranty).
- Clean the appliance before use (See == > Cleaning and Maintenance).
- Make sure the appliance is completely dry.
- Place the appliance on a horizontal, stable and heat resist surface that is safe against water splashes.
- Ensure that there is sufficient ventilation. Keep a minimum distance of 15cm around the appliance bottom of cookware
- Do not place the appliance in close proximity to devices which are sensitive to disturbances by magnetic sources (e.g. radios, tape decks).
- Keep the packaging for storing your appliance when not in use for an extended period of time.

Note: Due to manufacturing residues, the appliance may emit a slight odor in the first few cycles. This is normal and does not indicate any defect or hazard. Make sure the appliance is well ventilated.

## Suitable cooking equipment

	Suitable	Not suitable
Bottom of cookware	Flat bottom 	Curved, uneven, rounded bottom 
Material	Cookware with iron, cast iron, magnetic stainless steel or enamelled iron bottom.	Cookware with ceramic, glass, copper, bronze, or aluminium bottom.
Diameter of the bottom	Between 12 cm and the maximum diameter mark shown on the induction surface.	Less than 12 cm or more than the maximum diameter mark shown on the induction surface.
Type of cookware	Cookware with a bottom thickness over 1.5 mm.	Completely closed containers or cans.

**Note: Using a pan or pot that's not suitable for induction cooking may damage the appliance.**

## Operation

- Place a suitable cookware at the centre of the heating surface of the appliance. (See --> Suitable cookware for the appliance).  
Note: Do not place empty cookware as this may damage the cookware.
- Connect the power plug to a suitable electrical supply outlet.
- Then, switch ON the appliance by turning the knob [2] in clockwise direction.
- "ON" will be shown instantly on the display [1].
- Next, choose the power level by turning the knob [2] clockwise.
- Minimal setting is 500W which increases in steps of 100 W to the maximum setting of 3500 W for item 239780 or 3000W for item 239315.
- Now, the appliance starts heating operation. The set power will be shown on the display [1] during cooking.
- After cooking finished, you can turn off the appliance at any time by turning the knob [2] anti-clockwise. "OFF" will be shown on the display [1] for few seconds and then go off.

Note:

- 1). After an extended period of operation, it is normal for the cooling fan inside to continue running in OFF mode for some time. Before unplug the appliance, wait until the cooling fan stops running.
- 2). The appliance's surface is still hot even after switch to OFF mode. Please wait the appliance completely cool down before touching or cleaning.



- 3). If no cookware is placed on the heating surface after switch ON, it will turn to OFF mode automatically within 1 min.
- 4). If no any button on the control panel is pressed during operation for 2 hours, the appliance will then switch to OFF mode automatically.
- 5). If the appliance beeps after being switched on, the pan you are using is not suitable for induction or the appliance is defective. In case of any doubt, always contact the supplier of your pan!

### Error codes display

Error codes shown on the display (1)	Possible cause	Possible solution
E01	The temperature of the appliance is too high	Unplug the appliance, remove the cookware, wait until the appliance is completely cool down.
	Cooling fan defective	Contact the supplier.
E02	The temperature of the cookware is too high. Possibly, the cookware becomes empty and appliance will shut down for protection.	Unplug the appliance, remove the cookware, wait until the appliance is completely cool down.
E03	The supply voltage is abnormal. (Supply voltage is too high or too low)	Make sure that the appliance is connected to a suitable electrical power supply.

### Cleaning and Maintenance

**Attention:** Always unplug the appliance from the electrical power outlet and let it cool down completely before cleaning and storage.

#### Cleaning

- Never immerse the appliance in water or other liquids.
- Clean the cooled exterior surface with a slightly damp cloth or sponge with some mild soap solution.
- Never use abrasive sponges or detergents, steel wool or metallic utensils to clean the interior or exterior parts of the appliance.

#### Storage

- Before storage, always make sure the appliance has already been disconnected from the electrical outlet and cooled down completely.
- Store the appliance in a cool, clean and dry place.
- Never put heavy objects on the heating surface during storage as it may crack it.



## Troubleshooting

If the appliance does not function properly, please check the below table for the solution. If you are still unable to solve the problem, please contact the supplier/service provider.

- Error codes shown on the digital display (1). (See --> Error codes display)

Problems	Possible cause	Possible solution
The appliance does not switch ON.	<ul style="list-style-type: none"><li>- Power plug is not connected properly with the electrical outlet.</li><li>- Without switch ON the appliance by turn ON the knob.</li></ul>	<ul style="list-style-type: none"><li>- Check the power plug to make sure it is connected properly.</li><li>- Switch ON the appliance by turning ON the knob.</li></ul>
Cooling fan is operating even after the appliance is switched to OFF mode.	<ul style="list-style-type: none"><li>- This is normal. The cooling fan continues running in Standby mode for some time to cool down all internal elements.</li></ul>	<ul style="list-style-type: none"><li>- Wait until the cooling fan stops rotating.</li></ul>

## Technical specification

Item no	HND239315
Operating voltage and frequency	240V~ 50Hz
Rated input power	3000W
Power setting	500W ~ 3000W (With 100W interval)
Protection class	Class I
Waterproof protection class	IPX3
Dimension	327x420x(H)100mm

**Remark: Technical specification is subjected to change without prior notification**

## Important notice to UK users

This appliance is fitted with a UK approved mains plug and a 13A fuse. Should the fuse need to be replaced, an ASTA or BSI approved BS1362 fuse, rated at 13A must be used. If the plug needs re-

placing, ensure that the fuse is removed beforehand. Always dispose of defunct plugs and fuses immediately.





---

## Warranty

Any defect affecting the functionality of the appliance which becomes apparent within one year after purchase will be repaired by free repair or replacement provided the appliance has been used and maintained in accordance with the instructions and has not been abused or misused in any way. Your statutory rights are not affected. If the appliance is claimed under warranty, state where and

when it was purchased and include proof of purchase (e.g. receipt).

In line with our policy of continuous product development we reserve the right to change the product, packaging and documentation specifications without notice.

---

## Discarding & Environment

When decommissioning the appliance, the product must not be disposed of with other household waste. Instead, it is your responsibility to dispose of your waste equipment by handing it over to a designated collection point. Failure to follow this rule may be penalized in accordance with applicable regulations on waste disposal. The separate collection and recycling of your waste equipment at the time of disposal will help conserve natural re-

sources and ensure that it is recycled in a manner that protects human health and the environment. For more information about where you can drop off your waste for recycling, please contact your local waste collection company. The manufacturers and importers do not take responsibility for recycling, treatment and ecological disposal, either directly or through a public system.









# HENDI

Tools for Chefs

---

**Manufacturer: Hendi B.V.**

Innovatielaan 6

6745 XW De Klomp, The Netherlands

**Tel:** +31 317 681 040

**Email:** [info@hendi.eu](mailto:info@hendi.eu)

**Hendi HK Ltd.**

1208, 12/F, Exchange Tower

33 Wang Chiu Road, Kowloon Bay, Hong Kong

**Tel:** +852 2154 2618

**Email:** [info-hk@hendi.eu](mailto:info-hk@hendi.eu)

**Importer: Neville UK PLC**

Unit 6, Viking Way, Erith, Kent.

DA8 1EW, England

<https://www.nevilleuk.com/>

**Find Hendi on internet:**

[www.hendi.eu](http://www.hendi.eu)

[www.facebook.com/HendiToolsforChefs](https://www.facebook.com/HendiToolsforChefs)

[www.linkedin.com/company/hendi-food-service-equipment-b.v.](https://www.linkedin.com/company/hendi-food-service-equipment-b.v.)

[www.youtube.com/HendiEquipment](https://www.youtube.com/HendiEquipment)

- Changes, printing and typesetting errors reserved.